

SPENCER: A socially-aware robot guide

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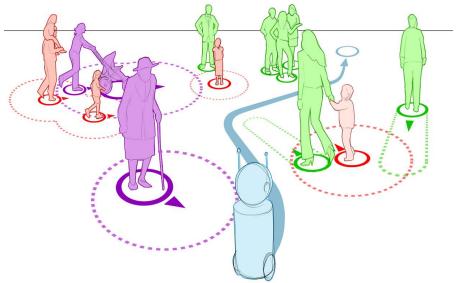






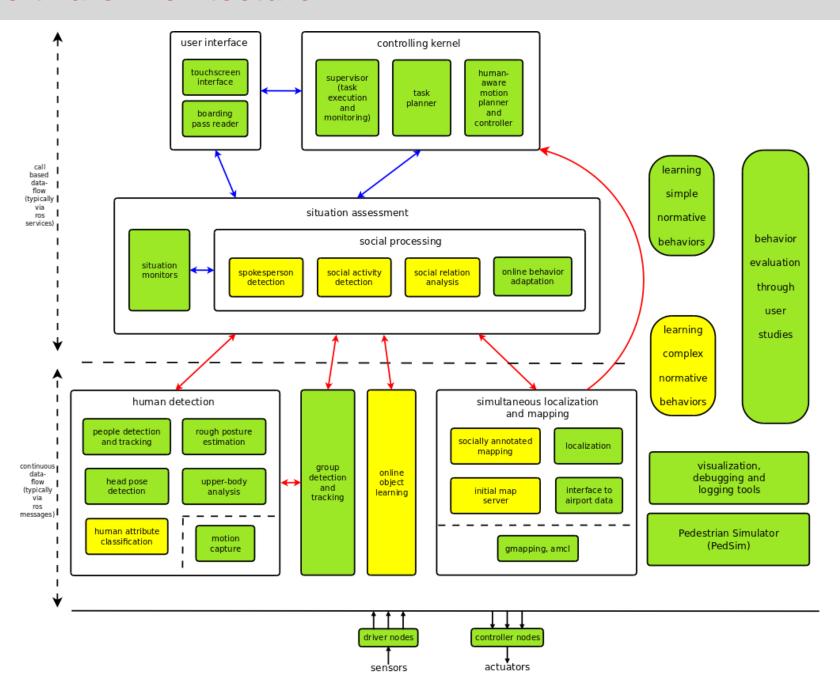
Motivation and Goals

- Socially-aware task, motion and interaction planning in populated environments.
- Robust detection, tracking and multi-person analysis of individuals and groups of people.
- Learning socially annotated maps in highly dynamic environments.
- Normative human behavior learning and modeling.
- Empirical evaluations of robot behaviors in Amsterdam-Schiphol airport.





Software Architecture



People and Group Tracking

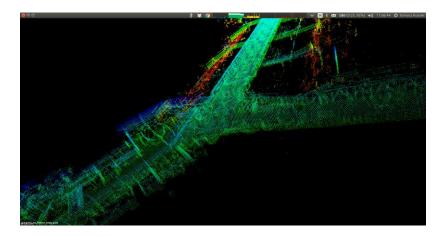
- Combined people detectors based on 2D laser and RGB-D data.
- Group detection and tracking based on learned social relations.
- Body and head-pose classification.

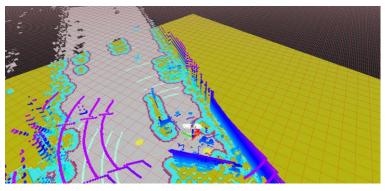


Mapping and Localization

- Efficient mapping approach combining Normal-Distribution transform (NDT) and occupancy grids.
- Localization using a dual-timescale NDT-MCL.
- Grid-maps for motion planning.







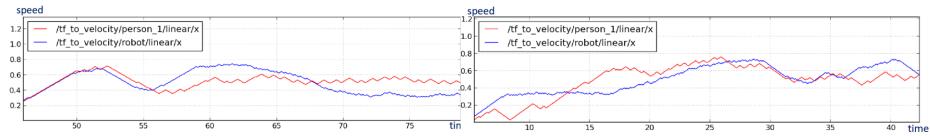
CNRS Contributions

- On-line adaptive social robot behaviors
 - robot adapts its speed to user and context
- Improving navigation legibility by using
 - directional costs in human-robot path-crossing scenarios
 - pan-tilt head to communicate motion intent
- Supervision system and task-planner
- Learning normative behaviors
 - for approaching and engaging with individual person
 - adapting to the dynamics of group of people
- Software Integration

Speed Adaptation

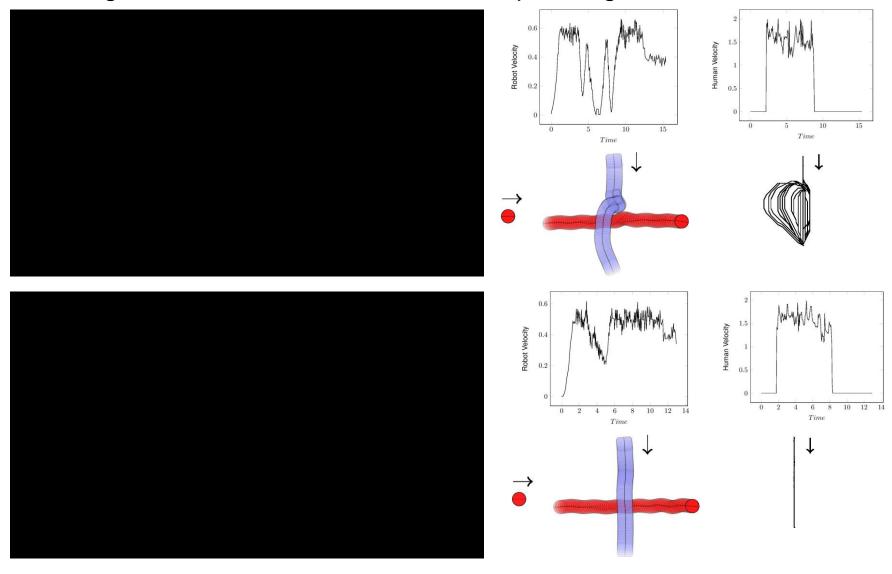
- Adapting robot speed to human's speed instead of stop-and-go motion.
- Proactively suggesting new speed and helping if user abandons task.





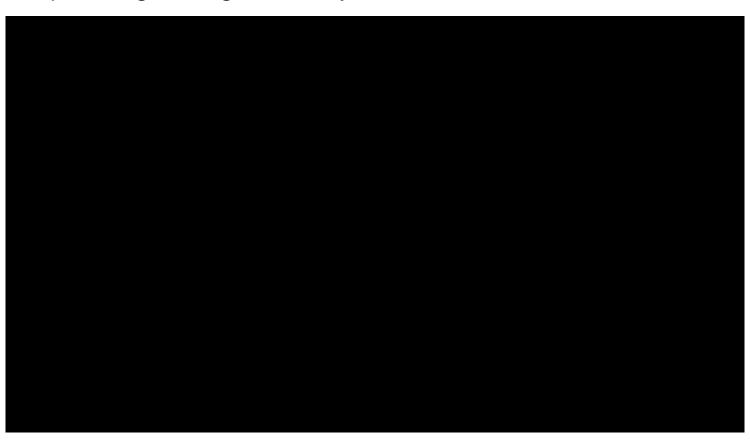
Legibility of Robot Motion

Using directional cost model for motion planning



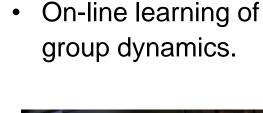
Head Behavior

- Using head to convey navigation intent of the robot.
- Gaze point calculation using a multi-criteria decision-making approach
- Robot exhibits two behaviors while navigating: Looking at immediate future path & glancing at nearby humans.



Learning normative behaviors

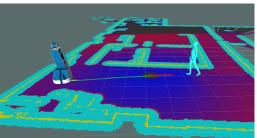
 Inverse Reinforcement Learning based algorithm to learn human-approaching trajectories from demonstrations.

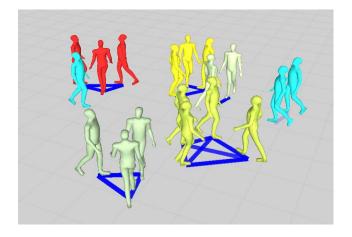






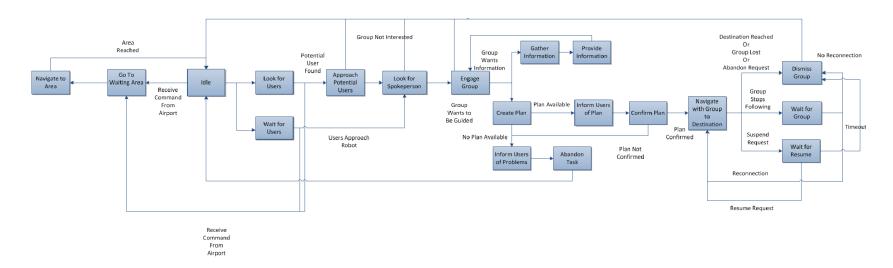






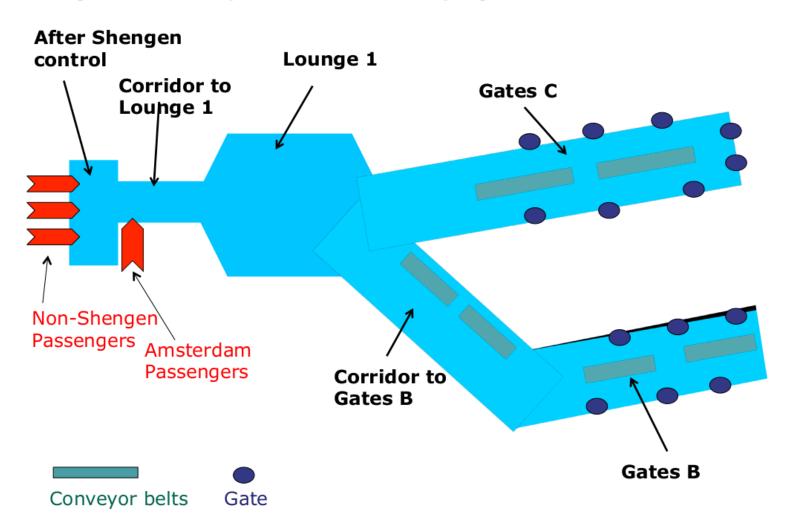
Supervision and Task-Planning

- Execute and refine collaborative tasks with humans in a flexible and robust way.
- Monitoring their actions and adapting its plans to provide a natural and efficient interaction.
- Hierarchical MOMDPs (Mixed Observability Markov Decision Process) base collaborative planners.
- Switching of maps for efficient navigation.

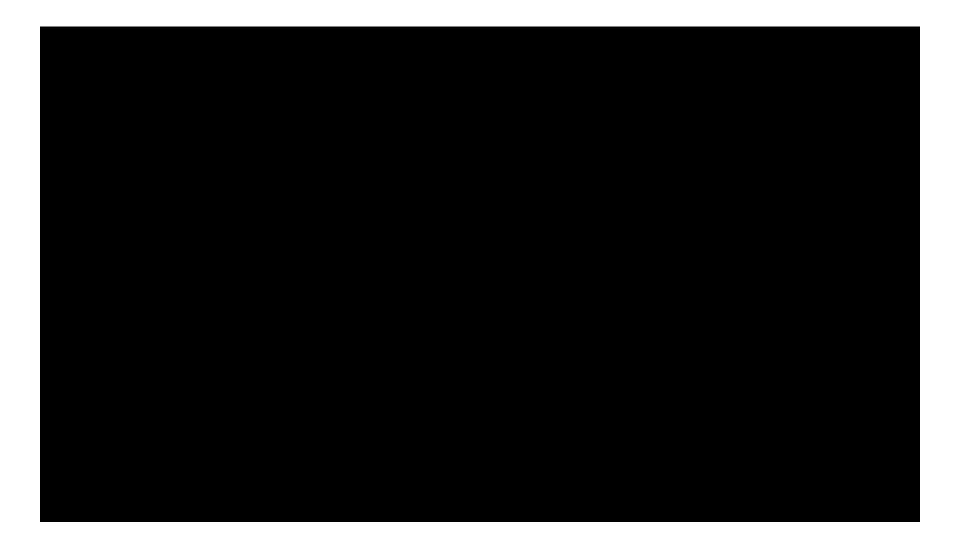


Final Deployment Scenario

Layout for Schiphol SPENCER deployment



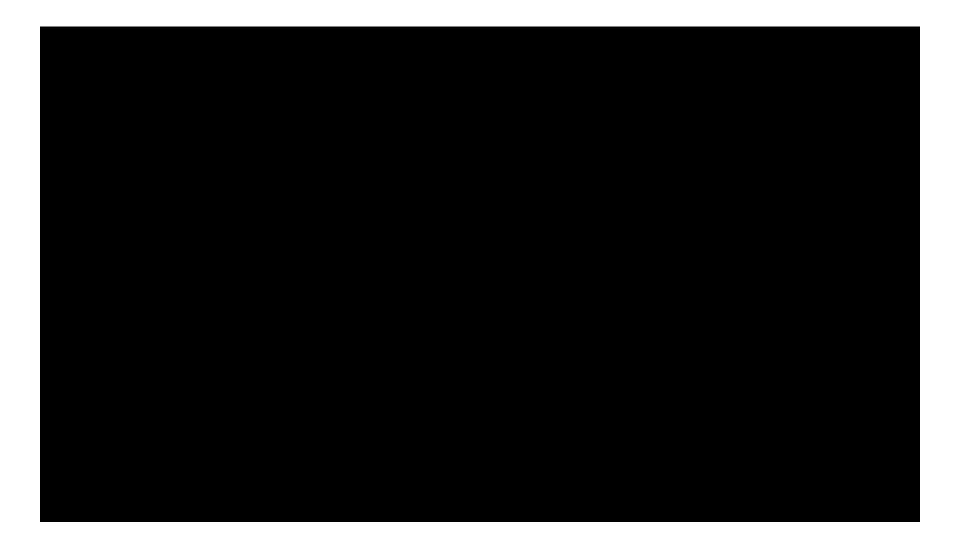
Guiding



SPENCER achievements

- All major components are integrated and tested on the platform.
- Several successful runs of full guiding process in Schiphol airport.
- Legible and socially acceptable navigation in large indoor environment.
- Robust people detection and tracking in crowded areas.
- Reliable 3D localization in semi-dynamic environments.
- Generally positive response from people and participants of guiding user-studies.
- No human was severely harmed!

Open Problems



Thank You!



